



# MyChart Symptom Checker Patient Instructions

Launch the tool by logging into your [MyChart account](#).

*In MyChart the tool is found under Menu → Find Care → Symptom Checker.*

Select the symptom that you are experiencing to begin the screening.

Accept the terms & conditions of the tool.

*Please note that this is a screening tool to present recommendations and not used to diagnose or treat.*

Answer the screening questions. Items with an asterisk (\*) require an answer.

*Depending on your selection, the subsequent screening questions will change.*

The screenshot shows the 'Symptom Checker' interface with a navigation bar at the top containing 'Your Menu', 'Visits', 'Messages', 'Test Results', and 'Medications'. Below the title, it says 'Select a symptom below and answer a series of questions to receive recommendations for your care.' The main area is a grid of 10 symptom buttons, each with a right-pointing arrow:

- Headache
- Heartburn
- Painful Urination (UTI)
- Cold and Flu
- Painful Urination (UTI)
- COVID-19 (Coronavirus) - Includes a sub-note: 'If you are concerned that you may be experiencing symptoms of COVID-19, answer questions to determine next steps.'
- Back Pain
- Diarrhea
- Eye (Redness, Irritation, Drainage)
- Skin Concern (Rash, Ringworm)
- Vaginal Discharge
- Abdominal Pain

## Symptom Checker

\* Indicates a required field.

\* Are you experiencing a fever, chills, or pain in your back or flanks?

Yes No

Continue

Finish later

Cancel

Once you have answered all of the questions symptom checker will present recommendations.

*Depending on your answers symptom checker will direct you to a care setting\* or at home care instructions.*

*\*Some care settings will allow you to schedule an appointment directly from symptom checker.*

The screenshot shows the 'Symptom Checker' results page. At the top right is a printer icon. The main heading is 'Symptom Checker'. Below it, the text reads: 'Here's what we recommend for you. Please accept all recommendations to prevent a delay in care. You can review this information the next time you return to the symptom checker.' A green box titled 'Schedule Office Visit' contains the following text: 'Your symptoms indicate that you should come in for a visit. Schedule an in person visit with your Bronson primary care provider (PCP) regarding your symptoms. If you do not have a primary care provider and need assistance finding one, or determining what other care options you may have available to you, please call our care advisors at 269-341-7788.' A green button labeled 'Schedule appointment' is located at the bottom right of the box.

*Symptom Checker should be used only for non-urgent medical conditions. The purpose of the MyChart Symptom Checker is to help you make decisions about seeking appropriate medical care. MyChart Symptom Checker is not a substitute for professional medical advice, diagnosis, or treatment; it is for informational purposes only. Please be aware that the MyChart Symptom Checker is not monitored by medical personnel. **For medical emergencies, call 911 immediately.***